



L'ORÉE DU BOIS

225, route de la Bouverie - 17570 LES MATHES

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www.camping-oree-du-bois.fr

Arrêté préfectoral : 03-3009-SE/BUA du 29/09/2003

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INTERNAL REGULATIONS

Every person staying on the campsite will inevitably have to wear the security bracelet of Camping L'Orée du Bois. All inhabitants of the campsite are required to conform to these internal regulations. In fact, to stay on the campsite registers your approval of the present regulations.

ANY RESERVATION : written, telephoned, by Internet, or gate booking, will implicate application and respect for the present internal regulations and conditions of registration.

Site and Rental restricted to 6 persons and only one vehicle.

CIRCULATION

Speed is restricted to 10 km/hour. The gates and barriers are closed from 11p.m till 7a.m. Any circulation is forbidden on the campsite after 11p.m. No exit ; or entrance after 11pm "except in an emergency". Departures before 7a.m. are forbidden. A single vehicle per site ; be it tent, caravan, rental or residential. It is forbidden to park any vehicle on a vacant site. Parking must never hinder circulation.

RENTAL

The campsite reserves the right to refuse access to the tenancy of families with the number of participants (children and including infants) superior in capacity for the rented accommodation : see gate rates. Only persons whose names appear on the reservation contract will be accepted. Any modifications must be written or by e-mail, but not by telephone, and the acknowledgement will be written or by e-mail. Remember, only one vehicle per site.

SITES

The maximum capacity cannot exceed 6 persons (including children and infants). Only persons named in the reservation contract will be accepted. Any modification must be written or by e-mail, but not by telephone, and the acknowledgement will be written or by e-mail. Remember, only one vehicle per site. Minors not accompanied by their parents or guardians are not accepted.

DAY VISITORS

Must leave their vehicle outside, come to reception with an identification document and accompanied by the occupier of a plot, pay a charge. For reasons of insurance they will not be able to use the water park.

ANIMALS

"Dogs and cats": are accepted on the campsite held on a lead, except for dogs classified as dangerous. Only one animal is permitted per rental, It is forbidden to allow the animal to sleep on the seating or on the bedding. On your arrival you will be asked for the vaccination book which should be up to date. Their "toilet walks" must be made outside the campsite. It is forbidden to leave them alone on the site or in the mobile home. **Except for dogs and cats all other animals are strictly forbidden on the campsite.**

DISTURBANCES AND NUISANCES

The nocturnal gathering on plots is tolerated only until 11.30p.m. The use of radio's and PA system are allowed only inside your tent/caravan/mobile home and not so loud as to bother the neighbours. Every holidaymaker is responsible for disturbances and nuisances caused by the persons who stay with them. On the first occasion, a warning will be given, if this warning is not heeded your holiday will be immediately terminated without reimbursement.

PLOTS

Please sort your rubbish into recyclable or household rubbish and put it in the appropriate bins, yellow for recyclable and green for household rubbish. Two bottle banks are also at your disposal. Other waste is forbidden, please take it to the waste reception centre (déchetterie).

It is forbidden to dig holes or to play bowls on the plots and please ensure your children do not make sand castles on the plots. Any deterioration caused to vegetation, fences, soil or to installations will be charged for. Please do not suspend washing lines between the trees or anything else on the plot. Please use your own clothes airers (for tourers). Trees and flowers are to be respected. It is forbidden to pick the flowers. Washing of cars is forbidden.

Do not let your children play with the water points around the campsite. They are reserved for your personal needs and in case of fire. TO SAVE WATER IS THE DUTY OF ALL.

Barbecues, are strictly forbidden on sites (whether they are gas, charcoal or electrical) « electrical barbecues use too much power and could cause you and your neighbours to have a power cut ». You absolutely must use the designated barbecue areas.

IN CASE OF FIRE

Displayed in each sanitary block, the supermarket, the bar and in reception are details of security procedures, a plan of the campsite, positions of the fire extinguishers, water points and emergency exits. In case of fire, inform reception immediately or the bar staff if reception is closed. Evacuation procedures will be given to you by the Management.

LIABILITY

The campsite management is not responsible for :

- Theft of campers' equipment ; falling pinecones, branches (all trees are pruned at the beginning of the year by a specialised firm) or sap.
- Failure or shutdown of technical equipment, breakdown or closure of the campsite facilities.
- E.g. : closure of the swimming pools due to bad weather, motor failure or the quality of the water, or any other reason, this will not give rise to a refund or compensation on the cost of the holiday.

SECURITY

In the water park the wearing of swimming trunks and the security bracelet is obligatory. The water park and children's slides have their own regulations shown at the entrance.

In July and August the water park and swimming pools are guarded but the user is totally responsible for their own actions. The supervisor is there to make sure the regulations of the aquatic park are respected. Children of less than 12 years must be accompanied by their parents. All children are under the supervision of their parents. Any unaccompanied child will not be given access to the water park. In May, June and September the water park is not guarded, total responsibility is the users.

IN THE GAMES AREAS

Regulations are displayed at the entrance. Children are under the supervision of the parents or an adult.

TOILET BLOCKS

Children must be supervised in toilet blocks. It is forbidden to play in the toilet block or to group there. Only campers staying on site are allowed in the toilet blocks. The shower blocks are forbidden to mobile home clients. In July and August the campsite is guarded by night watchmen. The users of the campsite are invited to take habitual circumspection for the maintenance of their property. Management is not responsible for the loss of personal objects, theft or damage, injuries that can happen to the holidaymakers or to their property.

CLAIMS

All claims relating to the conditions of your stay must be formulated on site in reception, to allow an immediate resolution. It will be assumed that if you do not complain whilst on site that you have had a satisfactory holiday.